



finetech

Your career
at Finetech.

For our location in Berlin we are looking for a

Service specialist (m/f/d)

Finetech is a globally operating medium-sized company in the field of special mechanical engineering. Core business is the development and manufacture of systems for high-precision micro assembly and professional SMD rework.

We work closely with customers from various industries, including aerospace, medical and biotechnology, consumer electronics, semiconductor, optoelectronics, as well as universities and research institutions.

More than 140 committed employees work at our Berlin headquarters. Additional Sales & Service centers are located in Dresden, Gilbert (AZ), Manchester (NH), Shanghai, Kuala Lumpur and Tokyo.

Your job

- Installation of manual, semi-automatic and automatic systems by our national and international clients
- Training and instruction for users of FINEPLACER® machines and their control software, including commissioning and process creation
- Performance of maintenance, repair and service work
- Final acceptance of complete units, various modules or spare parts orders
- Support and testing of components, assemblies and devices of the FINEPLACER® system and client-specific applications
- Participation in the development and optimization of devices and modules in consideration of specific client tasks
- Client service via e-mail, Team Viewer, telephone, Skype etc.
- Creation of service offers including calculation and their coordination with other departments
- Preparation and execution of planned service assignments, i.e. coordination of appointments with clients; business trip planning including all necessary bookings, both in Germany and worldwide

Your profile

- Completed training as mechatronic technician/mechanic with experience in electronics or as electronic technician with experience in mechatronics
- Worldwide willingness to travel
- Good organizational skills and independence in decision-making
- Good knowledge of German (minimum language level C1-B2)
- Good knowledge of English (minimum language level B2)
- Client orientation, communication and team skills
- Driver's license class B

We offer you an attractive working environment

- A diverse range of tasks in a successful, innovative and globally operating company
- The opportunity to get personally involved and to grow professionally and personally in an open working environment
- An attractive payment with fixed salary and bonuses, reimbursement for child-care expenses, Company pension scheme subsidy, subsidized sporting activities, free drinks and fresh fruits
- The modern working atmosphere of a newly built production and development center close to the EastGate shopping mall in Berlin-Marzahn

Interested? Please send your detailed application documents in PDF format, stating your salary expectations and the earliest possible starting date, to the email address below.

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