



Field Application & Service Engineer

Join our North America support team, based out of our Amherst, NH sales office and demonstration lab.

Responsibilities include:

- USA based product expert supporting our R&D and production equipment, including semi and fully automated die bonders.
- Technical liaison with Germany factory for all aspects of product support.
- Application/process support for potential and existing customers.
- Equipment installations, technical support, customer training, upgrades, preventative maintenance, and repairs.
- Equipment pre-sales demonstrations. Help maintain a demonstration lab and equipment.
- Assist factory product managers as needed with new documentation, software testing, quality reviews, and product enhancements.
- Travel to Germany factory for high level training, or machine acceptance support.
- Opportunity to participate in technical collaboration on white paper publications and application presentations.

Desired Skills & Experience:

- Associate, B.S. or relevant technical experience considered. Ideally 3 to 5 years in a similar role.
- Specific experience with die bonding equipment, semiconductor and advanced packaging sciences is strongly desired.
- Experience in programming automated equipment, including pattern recognition programming is preferred.
- Confident, hands on experience with mechanical and electrical troubleshooting.
- Includes varied travel typically up to 50-70%. Must have adaptability to schedule changes. Will involve multi-day visits to customer sites mostly in Eastern North America and periodic travel to trade shows, and our production HQ in Germany.
- Must be self motivated, eager to learn new things and work openly with others in a small team environment. Naturally possess a “can do” attitude, and require minimal supervision. The ability to multi-task and take initiative is a must.
- Excellent interpersonal and communication skills are absolutely essential.
- Strong PC and organizational skills assumed.

This is a salary position, commensurate with experience. We thank all applicants in advance for their interest; however, only those being considered for an interview will be contacted.

About Finetech:

Finetech is a leading manufacturer of equipment for manual and fully automated high precision bonding and component rework. Positioned for continued growth in the coming years, we sell to companies and academic researchers on the leading edge of micro-electronics. Our markets are medical, sensing, automotive, aerospace, telecommunications, opto-electronics. We are looking for exceptional people to join our close knit team where hard work and personal autonomy pays off.